QUALCOWN:

Facilities and Operations

As we design, build and operate our facilities, we keep environmental performance top of mind. Here are just some of the ways we consider the well-being of our employees and the health of the planet:

LEED-certified buildings

We have earned <u>U.S. Green Building Council Leadership in Energy & Environmental Design (LEED) certification</u> for five of our buildings. In 2012, we achieved LEED Silver—Commercial Interiors status for our 9,300 square-foot expansion space in Shenzhen, China. This was our second building in China to earn this distinction. Our first was the Qualcomm Kerry Centre in Beijing.

We also achieved LEED Gold Certification for construction of our new 1.3 million-square-foot facility in Longtan, Taiwan. Our other LEED Gold facilities are our 127,000 square-foot office tower in Bangalore, India, and our 1 million square-foot campus in San Diego, which was certified LEED Gold in 2008.

Currently we are seeking LEED Gold Certification for an additional 660,000 square feet of new building at our company headquarters, including new office space, labs and amenities to support multiple campuses.

Our in-house design and construction team includes several LEED-accredited professionals who ensure that all of our designs meet rigorous green building standards. We select building systems, finishes and furniture that are environmentally preferred. This enables us to conserve natural resources and provide a healthy and vibrant workplace.

Cleaning greener

In buildings at our company headquarters, our janitorial team employs QualClean, a program that reduces chemical use, water consumption and waste while helping to ensure a healthier workplace, consistency in cleaning and cost efficiencies. Among our cleaning practices:

- A system for reducing potential cross-contamination that exceeds requirements for Occupational Safety and Health Administration (OSHA) compliance.
- Use of certain cleaning products containing Green Seal Certified chemicals.
- Use of four of five neutral pH (@+-7) carpet-cleaning chemicals listed by OSHA as having zero toxic hazard, zero flammable hazard, zero reactive hazard and zero corrosive hazard.
- Limited use of hydrochloric, sulfamic and oxalic acids.
- Use of an ergonomic, four-level HEPA filter vacuum system proven to reduce dust particles with virtually no detectable emission.
- Use of flat microfiber mops and two-sided buckets that reduce water usage for cleaning by 75 percent.
- A just-in-time inventory system for cleaning products that reduces the amount of product disposed.
- Use of chemical cleaning concentrates, which has reduced waste sent to landfills by 97 percent.

An ISO-certified Building Services Team

In addition to following green cleaning practices, the building services team at our corporate headquarters has earned ISO 9001:2008 certification from the <u>International Organization for Standardization</u>. The third-party auditor who awarded the certification called our team "a benchmark of excellence."

Sustainability on the menu

We operate six corporate cafés for the convenience of our employees. All San Diego cafés are <u>Green Restaurant Association</u> Certified Green Restaurants™. To achieve certification, our food services team completed a rigorous multi-step process that resulted in improved water efficiency, a comprehensive program for recycling and use of recycled materials, use of chlorine-free paper products, elimination of polystyrene foam containers and a commitment to sourcing local, sustainable and organic foods. In 2010, we took additional steps to meet Green Restaurant Certificate 4.0 standards, including:

- Starting a Community Supported Agriculture Program, which currently has 400 members.
- Increasing our purchases of local, organic and sustainable products.
- Switching to 100 percent toxin-free cleaning chemicals.
- Ensuring that 100 percent of all oil and grease—more than 1,000 gallons in 2010—is converted to biofuel.

More sustainable events

Our Events Department manages hundreds of events per year using LEED- and Green Restaurant Association-certified venues throughout our campuses. Our events team often partners with local suppliers in most of the nine sectors of the APEX Green Meetings Standards. Starting in 2011, our Events Department began measuring the sustainability of our events utilizing Meeting Professional International's Sustainability Tool developed by Intercontinental Hotel Groups. The department has maintained a Level 1 standard of achievement as part of Qualcomm's overall sustainability initiatives. As the events team continues to execute a high number of events, we continue to work with suppliers that have similar sustainability goals—from farm-to-fork menu options to low-carbon emission ground transportation. We also strive to hold events in venues that support conservation globally.