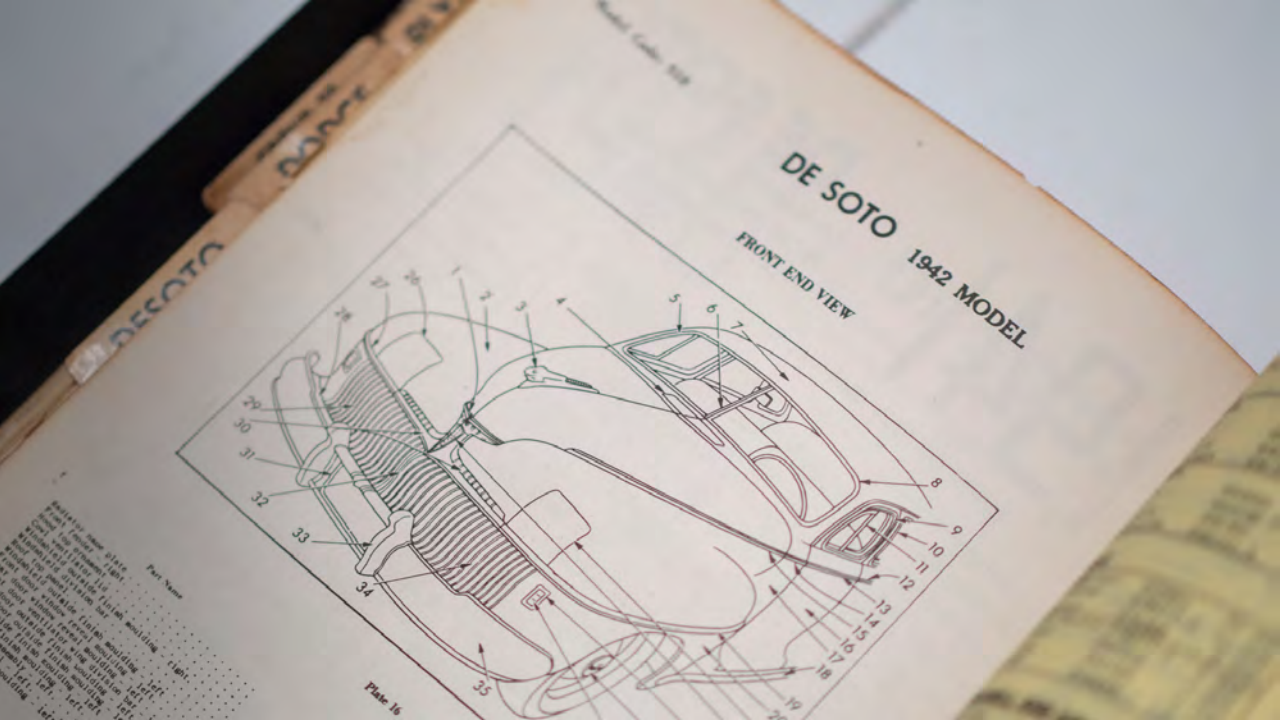




Debbie Day

EVP and General Manager, Auto Physical Damage
Mitchell, International





\$26B

APD CLAIMS IMPACT

8M

APPRAISALS

20K

COLLISION REPAIR SHOPS

\$60B

MEDICAL CLAIMS IMPACT

30M+

MEDICAL BILLS

410K+

CASES MANAGED

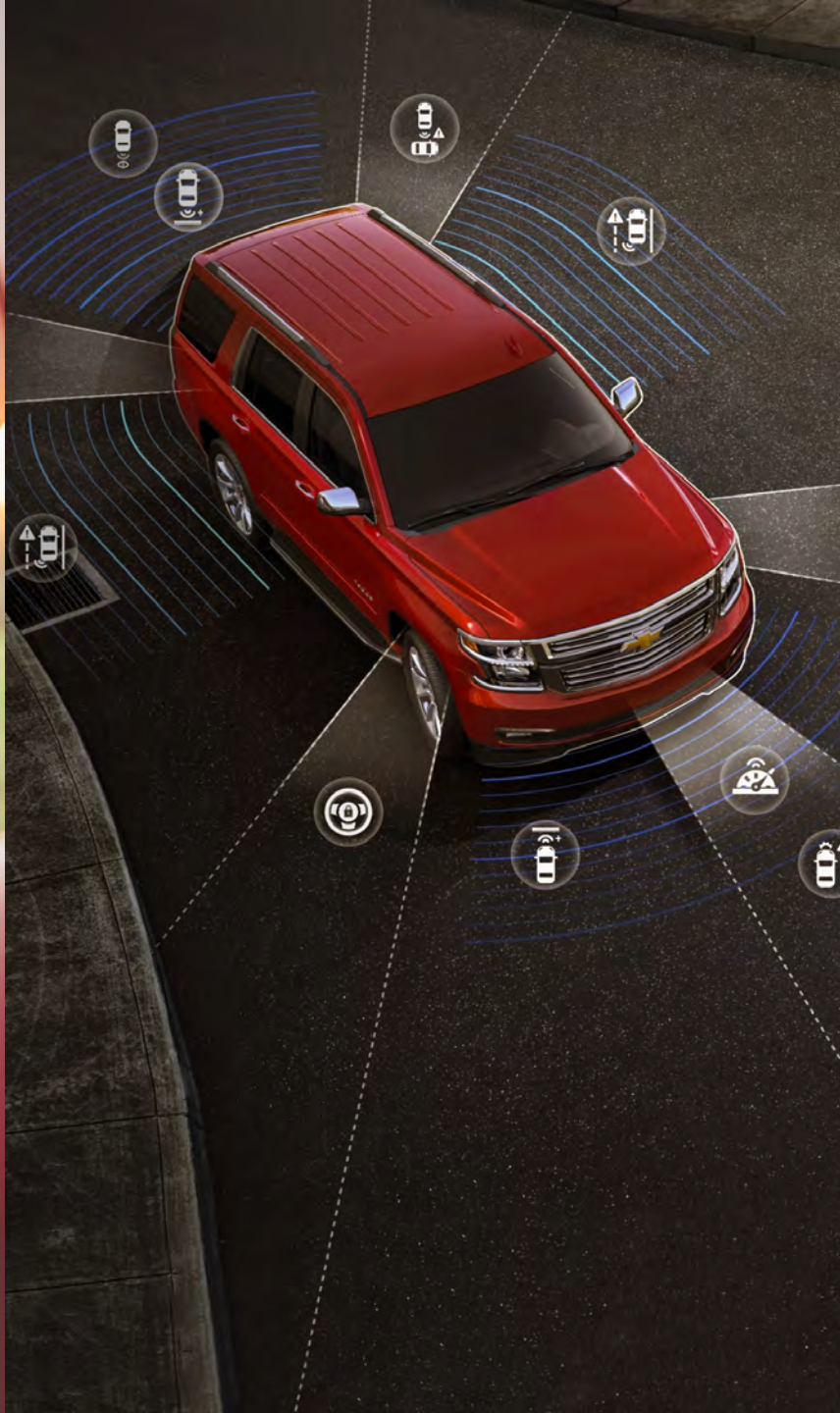
1.3M+

PHARMACY SCRIPTS

22K

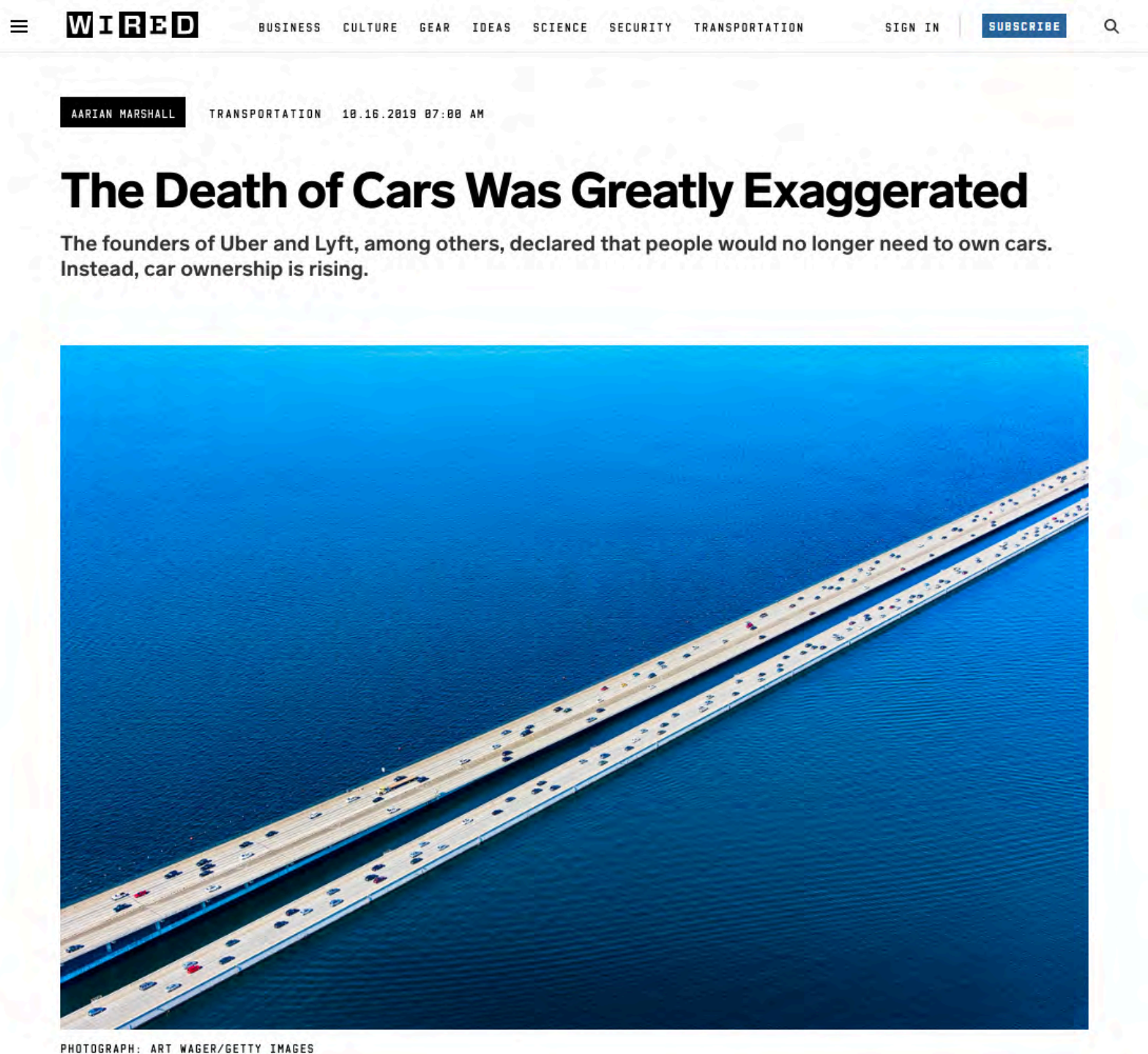
IME PROVIDERS





Despite the predicted
Death of Cars,
personal car
ownership in
the US has
increased in the
past 10 years.

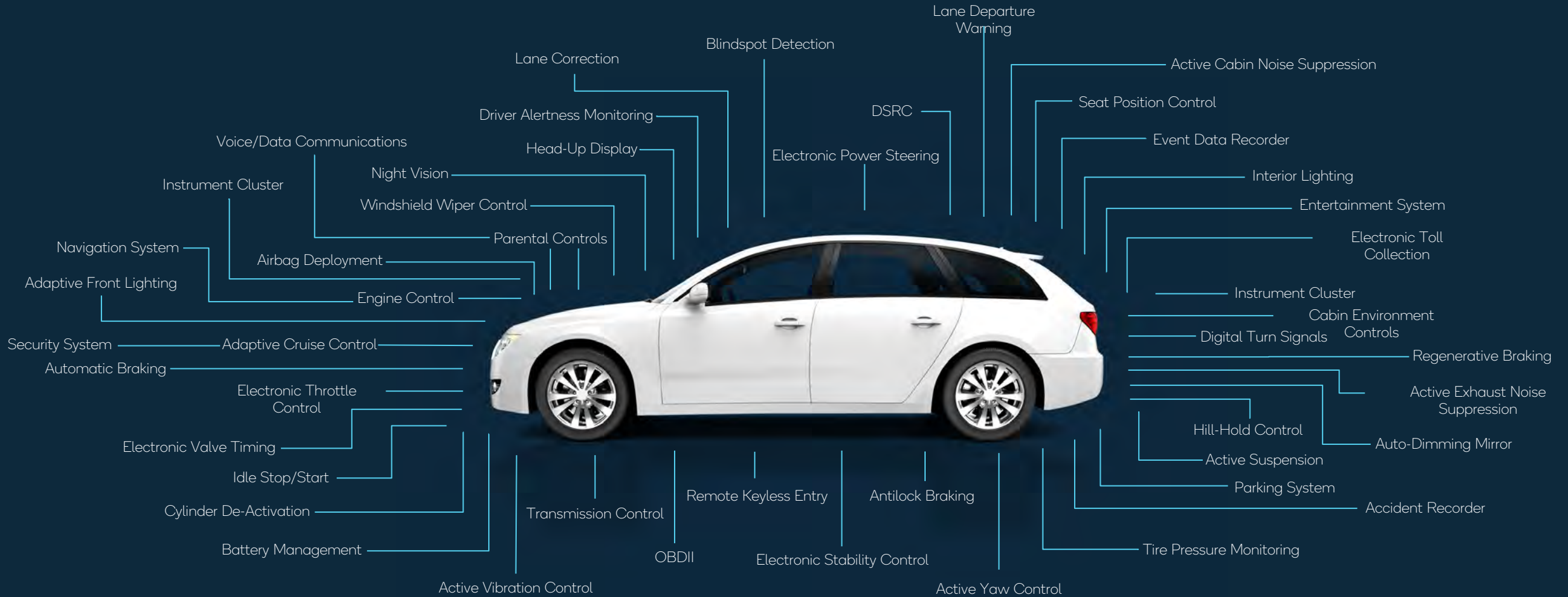
<https://www.wired.com/story/death-cars-greatly-exaggerated/>



"I believe the auto industry
will change more in the
next five years than it has
in the last fifty."

—MARY BARRA, CEO GENERAL MOTORS







EXPLOREEVENTS

Top 10 Trends from the Mitchell 2016 P&C Conference

October 8, 2017
Author: Mitchell International
8 min read

TECHNOLOGY TRENDS

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At the 2016 Mitchell Property and Casualty Conference, keynote breakouts and everything in between were focused on technology and social trends that are changing the way we interact with one another and do business.

From augmented reality to information security, here are 10 of many trends that were top of mind at the conference.

EXPLOREEVENTS

It's easier to see the potential benefits of augmented reality. It can, for instance, be used to guide complex repairs in high-risk environments, possibly minimizing injuries. In addition, as automotive repairs become more complex, technology like this can be used to ensure repairs are done correctly so that vehicles are able to return to the road. Meanwhile, the Internet of Things is experiencing explosive growth. Markets and Markets predicts a compound annual growth rate of [33 percent through 2021](#)—an increase in market value of more than \$500 billion.

Connected home devices can enhance safety, security and energy efficiency, but do they present a cybersecurity risk? And will people need insurance for that? Wearables can help prevent on-the-job injuries and facilitate a return to health, but there is still much to be worked out in terms of privacy and data ownership. And connected cars are delivering real-time information about the status of a vehicle as well as driving new insurance models like usage-based insurance.

We'd be remiss if we didn't mention autonomous vehicles. We're closely following both advancement and adoption of the technology across the world. In fact, [a trial is getting underway](#) here in our hometown of San Diego, and we can't help but wonder what Google Mitchell would think!

Operational Excellence

It's been four short years since IBM's Watson famously beat Ken Jennings at Jeopardy, and in that time, it's been commercialized and put to practical use fighting cancer, [building legal cases](#) and [other applications](#).

EXPLOREEVENTSAWARDSABOUT

Augmented Reality Meets Artificial Intelligence in Insurance Claims

July 22, 2018
Author: Alex Sun
6 min read

BUSINESS TRENDS | TECHNOLOGY TRENDS

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How New Ways of Seeing the World Are Changing Insurance

From Microsoft's sophisticated [HoloLens](#) to Snap Inc.'s somewhat frivolous [Spectacles](#), we're seeing a marked increase in smart glasses coming to market. Now, with the recent introduction of [Google Glass Enterprise Edition](#), the technology may have found a mainstream

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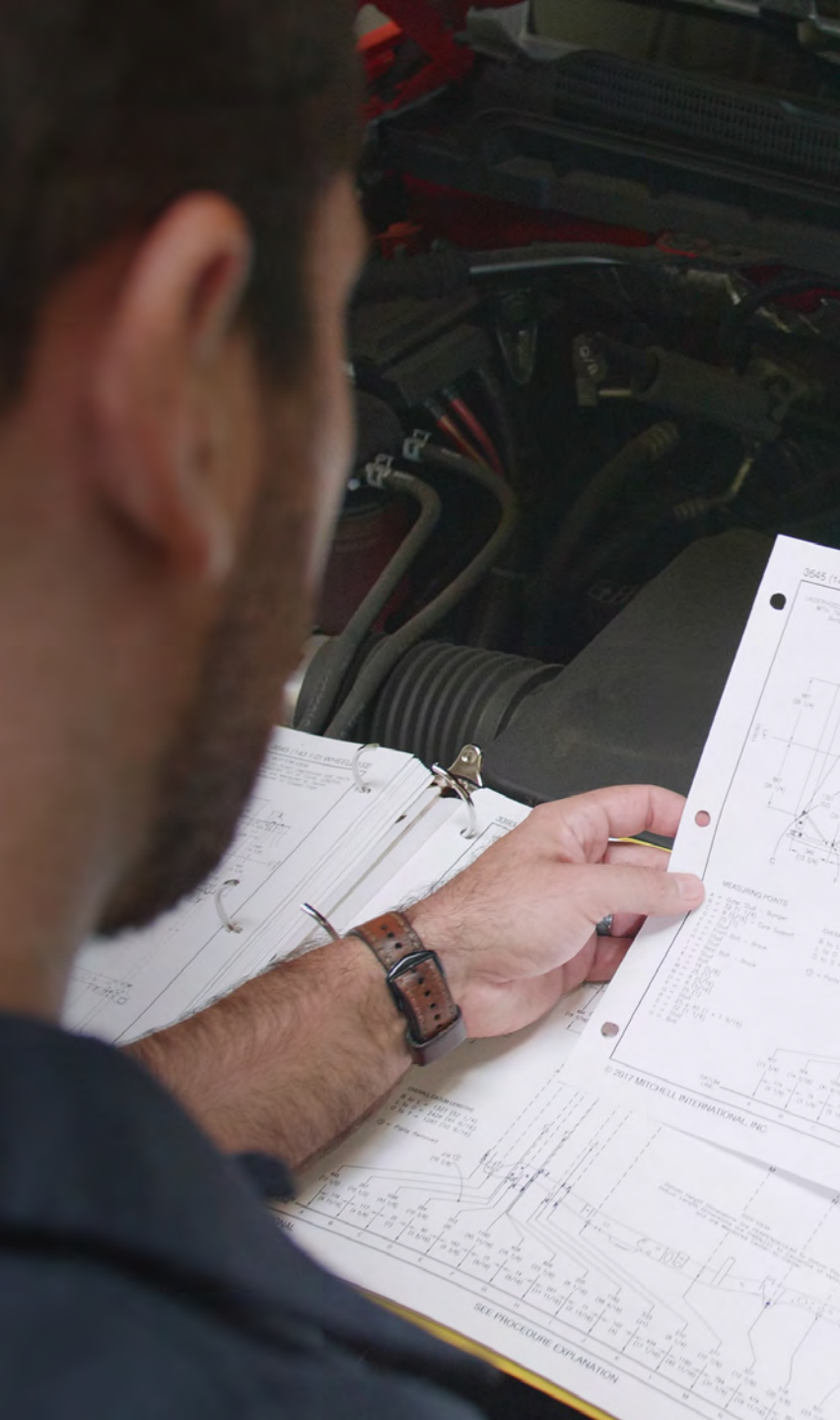
What Does













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